



Thank you for purchasing a Security Boss® Manufacturing, LLC Kennel Door. Please follow these directions for installing your new door. The following instructions are for the following Guillotine Dog Kennel Door Models:

- Kennel Clad™ Insulated
- Kennel Clad™ Standard
- Kennel Clad™ Economy
- Security Boss® Insulated
- Security Boss® Standard

Security Boss® Kennel Doors are intended to be installed over existing wall opening passages. If you do not currently have an opening, be sure to follow local building codes in cutting and framing your specific application.

**Special Note:** *Each Security Boss® Insulated & Standard Door comes with a replaceable bottom cap that can also be reattached should it become dislodged. This is done by slightly compressing the “C” shape of the cap to fit snugly onto the panel. This is best done by hand to avoid over compressing. Insulated panels have a similar top cap that can be reattached in the same manner.*

Please be sure to reference the Care and Use Section and Troubleshooting Guide below the Installation Section.

### **INSTALLATION (All Models)**

Installing the vertical frame rails in wood, drywall, or masonry:

1. Position each frame rail on either side of the wall opening with the sliding panel in place. Be sure there are no obstacles in the vertical travel of the sliding panel. The non-insulated panel fits in the channel closest to the wall; the insulated panel fits in the channel furthest from the wall. Be sure that the sliding panel is resting completely within the channel.
2. Level **one** of the frame rails vertically with a hand held 2 or 4 foot level. Mark the center of each of the three slots in the frame mounting flange with a pencil. Remove the sliding panel and frame rail and set aside.

3. In each of the three marks that you made in step 2 above, drill a 5/32" hole approximately 1.5" deep. Push or tap into place the plastic screw molly (included with your door) into each hole.
4. Install the frame rail with the channels facing the opening by attaching the screws through the three slots and into the plastic molly. Do not tighten completely at this point.
5. Insert the sliding panel into the frame rail. Then put the second frame rail into position on the opposite side.
6. Level the second frame rail vertically with a hand held 2 or 4 foot level. Mark the center of each of the three slots in the frame mounting flange with a pencil. Set the second frame rail aside.
7. In each of the three marks that you made in step 6 above, drill a 5/32" hole approximately 1.5" deep. Push or tap into place the plastic screw molly (included with your door) into each hole.
8. Install the second frame rail with the channels facing the opening by attaching the screws through the three slots and into the plastic molly. Do not tighten, completely at this point. Be sure the panel is resting completely within the channel.
9. The sliding panel should move freely vertically within its channel. If it does not, adjust the Kennel Door by loosening one of the frame rails. Move the rail away from the edge of the sliding panel approximately 1/8". Use the level to be sure that the frame rail is vertical. Re-tighten the rail to the wall. Check the other frame rail with the level to be sure the rails are parallel. **Special Note:** *For Security Boss Insulated and Standard Models; If needed trim the Top and Bottom Caps on the panel so that they do not rub on the Kennel Rails. Use a utility knife to cut the caps along the serration lines on the interior of the "C" shape.*
10. Use the included hardware to attach the cable to the panel. Loop the PVC covered cable through the top portion of your door. This will be either a hole, grommet or eye-bolt depending on the model purchased; secure with the included cable clamp. Be sure to position clamp such that it does not rub on the wall.
11. Install a Pulley/Eyebolt assembly directly over the top/middle of the sliding panel, beyond the travel distance of the sliding panel. Be sure that the location of this Pulley/Eyebolt is directly above the eyebolt or mount hole on the sliding panel. This will assure smooth operation. Use a second Pulley/Eyebolt assembly to position the cable in a convenient location for opening. Affix the optional handle to the end of the cable opposite the Kennel Door.
12. Your Kennel door is now installed.

## CARE AND USE

### Guillotine Kennel Door Use and Care Instructions

Both the Standard and Insulated Security Boss® Kennel Doors are the strongest, most secure kennel doors of any made. The Insulated Kennel Door panel provides exceptional insulating protection through the composite assembly of the panel.

The Insulated Kennel door panel is constructed of High Density Poly Ethylene (HDPE) laminated between two layers of Aluminum Sheet. This core is then covered on both sides with rugged ABS plastic. The ABS plastic is designed to allow a large difference in temperature from one surface of the panel to the other without warping. This is accomplished through the use of float rivets that mount the ABS to the core.

The Standard Kennel door panel is ¼” Thick HDPE which is machined for a perfect fit within our Kennel Rails.

By following the Guidelines for proper care and use of your Security Boss® Kennel Door below, it will give you outstanding performance over the life of the door.

1. The Kennel Door will slide easily within the Kennel Rails. If they do not, please check that they are installed per the instructions. (Steps 1-9 above)
2. Be sure that the Kennel Door is raised and lowered slowly while keeping constant tension on the lifting cable assembly. If the panel does not slide easily in the kennel rails, check that the Kennel Rails are adjusted correctly. **DO NOT FORCE OR DROP THE KENNEL DOOR FROM THE OPEN POSITION.**
3. Be sure the cable has not come off of the pulley rollers as this will result in increased lifting effort and doors sticking in the open position. (Remedy by following step 2 in this section)
4. Be careful not to drop the Kennel Door on its corners as they can become damaged and hinder ease of operation.
5. Keep the Top Cap and/or Bottom Seal on the Kennel Door. These help the door absorb impacts and prolong the life of the Panel.

6. On the composite insulated Kennel Door, Replacement float rivets are available from the distributor, should the ones on the Insulated Kennel Door work loose. Re-install by pressing the two pieces together from opposite sides of the panel in the pre-drilled holes.

### TROUBLESHOOTING GUIDE

| Symptom  | Cause   | Remedy   |
|--|---|--|
| Sliding panel sticks or is difficult to lift or lower.           | Rails are installed incorrectly.                | Follow steps 1-9 on install sheet to verify correct install.   |
|  | Top and/or bottom caps are rubbing on the rails | Remove the top or bottom cap and trim one end using a utility knife along the molded lines inside the "C" shape  |
|  | Cable has come off rollers                      | Put the Cable back onto roller.<br>Keep constant tension on the lifting cable so that panel does not drop.   |
| Top or Bottom Caps come away from panel when lifting or lowering | Top or Bottom Cap is mounted backward           | Remove the top or bottom Cap; look inside the "C" shape, One leg of this shape has a barb on it. This leg must always be toward the interior of the kennel. Re-apply to the panel, compress the legs of the "C" channel together if it is a loose fit. |
|  | Top or Bottom Cap is loose                      | Reapply to panel, Compress the legs of the "C" channel together if it is a loose fit.  |